## RENEWED PETITION UNDER 37 CFR 1.181 TO WITHDRAW THE HOLDING OF ABANDONMENT

This Petition is being made to the Director, without a fee, to withdraw the holding of abandonment which arose due to improper actions on the part of the Office.

The chronology is as follows:

- An Official Action issued 13 August 2009, rejecting all claims.
   This Action was made Final.
- On 17 November 2009 an attempt was made by Attorney Edward W. Callan, on behalf of Applicants to discuss the 13 August 2009 Official Action with Examiner Jain on the ground that the examiner failed to respond to the arguments raised in the Amendment filed 28 May 2009.
- On 23 November 2009, Mr. Callan talked with Mr. Jain's
   Supervisor by telephone. Some claim terms were discussed and the
   Supervisor said he will speak with Mr. Jain.
- 4. On 30 November 2009, Mr. Callan called Examiner Jain and left a message.
- 5. On 1 December 2009, Mr. Jain called Mr. Callan. The matter was discussed and Mr. Jain promised to issue a new Action, responding to the arguments set forth in the 28 May 2009 Amendment.

  At the time, Mr. Jain said he would withdraw the current Action "right away" so that the application would not go abandoned.

We waited for Mr. Jain to fulfill his promise, but he never did. Further, Mr. Jain failed to provide an Interview Summary Record, this necessitating this Petition and large official fee.

- 6. A Notice of Abandonment issued on 7 May 2010.
- 7. The undersigned attorney called Examiner Jain on 13 May 2010.
  Mr. Jain stated the he would withdraw the current Official Action to relieve the state of abandonment and issue a new Official Action. Six weeks expired and Mr. Jain did not follow through.
- 8. On 22 June 2010, the undersigned attorney called Supervisor Pan and left a detailed message. Mr. Pan never called back.
- 9. On 4 August 2010, the undersigned attorney called Supervisor Pan and again left a message.
- 10. On 4 August 2010, Mr. Jain called back, asking for Mr. Callan, even though the last three calls to Mr. Jain and Mr. Pan were clearly from Mr. Maxham. Mr. Jain said a new Official Action would be sent "this week."
- 11. On 5 August 2010, there were four separate telephone calls.
  Mr. Jain stated that we had to go through with this Petition because the Office could not correct its own series of mistakes without preparing and fling this time consuming request that it do so.

Applicants do not understand why all this time and energy are required to formally petition the Office to do its job, or to correct it own errors.

Applicants are entitled to the examination they paid for without having to request it.